

BEAU CHÊNE HOMEOWNERS ASSOCIATION, INC.

105 Beau Chêne Blvd., Suite 102, Mandeville, LA 70471 Phone: (985) 231-6285 Fax: (985) 231-6286 Website: <u>www.bchoa.org</u>

Dear New Homeowner:

Welcome to the Beau Chene Homeowners Association!

As one of the most recognized names on the Northshore, Beau Chene stands as an established, communityminded homeowners association in St Tammany Parish. With over 39 years of history, Beau Chene strives to maintain a level of commitment that exceeds the expectations of those living in the community. We are constantly working on innovative ideas to better serve the community and deliver high quality service to each residence.

The homeowner's association is a corporation that files annually with the Federal and State governments. We are governed, as a corporation, by an eleven-member Board of Directors and are self-managed. By listening to each other, and through combining our various expertise, we have created the recipe for a strong, focused and trusted group of individuals with the goal of serving the community. We hope that your becoming a resident in Beau Chene is rewarding and that you will also seek to become involved in the many ongoing community based efforts and might possibly seek to serve on the Board or on one of our various Committees.

By enhancing the reputation of Beau Chene and empowering our management team, we are able to create value for all of our homeowners. We are continually working to achieve our mission.

"To preserve Beau Chene as the premier community on the Northshore by protecting, maintaining, managing, and enhancing the assets of the association and advancing the interests of the homeowners."

This mission requires us to develop new and better ways to operate our systems which create sustainable value for our association as well as advancing the social and wellness needs of our residents. We are very proud of what we've achieved so far, but there is always more to be done. One of the ways we can help you as a new resident is through our website where you can obtain all the information you need to know about the Beau Chene Homeowners Association and St. Tammany Parish. You can visit us at <u>www.bchoa.org</u>. our public Facebook page is: facebook.com/BeauCheneCommunity and our *homeowners only* Facebook page may be accessed at: facebook.com/groups/BeauCheneHOA.

The management team at Beau Chene Homeowners Association is proud to serve you and the needs of your family and hope that your experience living, working, and playing in Beau Chene brings you and yours much fulfillment.

Truly,

Crístína Donovan, Chíef Admínístratíve Officer

BEAU CHENE HOMEOWNERS ASSOCIATION, INC. (BCHOA) Summary of Rules and Services

MEMBERSHIP AND PAYMENT OF DUES

The following information is provided to acquaint you with the services, privileges and restrictions of our community. Please contact us should you desire additional information or have questions.

The BCHOA provides services and operates as detailed below. All property owners, including condominium owners, are required to be BCHOA members; required membership in the various condominium associations is separate from the BCHOA. The country club, golf courses, swimming pool, tennis facilities and golf course ponds and lakes are owned and operated by The Earnest Corporation. Membership in the club is separate and apart from BCHOA membership.

No property owner is exempt from BCHOA membership. **Dues are \$219.45 per month for dwellings** and **\$70.79 per month for lots.** Coupon booklets and automatic bank drafts are provided for use when making your dues payments. **Payments are due the 1**st **of each month; payments received after the 15**th **are subject to a \$12.00 late charge on dwellings and \$4 on lots. There is a \$15.00 fee for all NSF checks.** Accounts are never to be opened in a tenant's name and BCHOA does not serve as an intermediary between owner and tenant. **Questions regarding your account should be directed to the BCHOA's accounting department at 985-231-6285.**

SERVICES PROVIDED

The BCHOA has authority to levy dues against members. The Board of Directors, based on an expense budget, sets dues annually. Expenses include, but are not limited to:

- 1. Maintenance of streets and drainage
- 5. Roadside and entrance maintenance
- 6. Environmental control for Beau Chene residences
- 3. Operation of sewer and water systems
- 4. Security guard service

2. Garbage/trash collection

7. Mailbox and sign construction and maintenance

GARBAGE/TRASH COLLECTION

Collection is provided by Northshore Disposal Service (NDS) - Keys Family, owner 985-778-9220

Pick up days – Monday & Thursday for garbage/trash & non-yard trash, Wednesday & Saturday for yard trash only. **Pick-up time** – Starting as early as 6:30 am on collection days (Please do not place garbage/trash on the street prior to collection days.)

Specifications – Boxes, rubbish, grass, leaves and limbs must be bagged, boxed or tied in bundles. Bundles must be no larger than 4'x2'x2'.

Builders trash/vacant log clearing trash is the responsibility of builder/lot owner and won't be picked up by NDS. **Large Items** – Refrigerators, freezers, etc., should be handled by the resident, a private service or by contacting NDS to make special arrangements.

<u>PETS</u>

Article VIII, Section (1): The Restrictive Covenants governing all property in Beau Chene prohibits animals, except for the noncommercial, domestic keeping of dogs, cats or caged birds and only if such animals are not a source of annoyance or nuisance to the neighborhood or other members. <u>All Beau Chene households are limited to 2 adult dogs and 2 adult cats</u> **at a maximum.** The Board of Directors of the Association has the right to order any member whose pet is a nuisance to remove such pet from the property after a hearing with due notice before the Board.

Summary of Rules and Services Continued

PLEASE NOTE THERE ARE BOTH STATE AND PARISH LEASH LAWS. PETS ARE TO BE REGISTERED, LICENSED, AND INOCULATED BY THE PARISH SPCA AS REQUIRED BY LAW.

If there are problems with your pet, you may receive a phone call or letter from the Association, to be followed by further action by the Board or its attorney, and/or the parish, should the problem persist. The Association will try to assist you in resolving any problems that may arise with your neighbor's animals.

RECREATIONAL VEHICLES, BOATS, MACHINERY, ETC.

Article VIII, Section 1(d): No junk vehicles, trailers, campers, camp trucks, house trailers, boats, machinery or other equipment, except for that which is reasonable, customary, and usual in connection with the use of any dwelling, shall be kept at a dwelling or lot. Further, except for true emergencies, no repair or extraordinary maintenance of automobiles or other vehicles shall occur at a dwelling. These restrictions do not apply to vehicles, trailers, boats ...kept within an enclosed room or garage.

CONSTRUCTION APPROVAL AND SIGNS

Article VII: This article creates an Environmental Control Committee (ECC). Plans for houses, additions, decks, fences, pools, garages, cabanas, patios, sprinkler systems, greenhouses, accessory buildings, etc. are to be submitted to and approved in writing by the ECC as to safety, harmony of external design, color, and location in conformity with the design concept for Beau Chene by the Board of Directors.

Signs allowed include 1 (one) real estate sign no greater than 8 (eight) sq. ft. in size, but one additional sign is allowed on the golf course side of the golf course lots and on the other street of corner lots; for houses under construction, 1 (one) contractor's sign no greater than 16 (sixteen) sq. ft. in size, and also those subcontractor signs required by parish law; and security (alarm) company signs no greater than 72 (seventy-two) sq. in. in size.

Please note these regulations and abide by them so that we will enjoy a more attractive and livable community. **Questions** regarding the restrictions should be directed to the Manager of the Association. A complete set of the restrictive covenants and/or the ECC Guidelines is available in the administrative office, mailed to you upon request or accessed in the information tab on our website <u>www.bchoa.org</u>.

SECURITY

Beau Chene is a restricted entry community with 3 entrances and some 17 miles of private streets. There are guardhouses with security cameras at the 3 entrances. The Main Gate on Beau Chene Blvd. off La. Hwy. 22 and the East Gate on Fontainbleau Drive off the Hwy. 190 Service Road are manned 24 hours a day. The Marina Gate on Marina Blvd. off La. Hwy. 22 is open from 6 AM to 10 PM. A security patrol operates 24 hours a day. Beau Chene is a St. Tammany Parish Sheriff's Sub-Station and thus the STPSO provides additional patrols during weekdays and paid extra duty patrols on Friday and Saturday nights.

Entry for property owners may be by vehicle decal or the optional RFID tag (the RFID tag allows entrance through the right lane at the Main and East gates). Frequent visitors may enter with a temporary pass. There are two types of temporary passes. Daylight entry passes are issued to workers, housekeepers, service people, etc. Daylight passes are renewed every four months – Jan. 31st, May 31st and Sept. 30th each year. 24-hour (day and night) entry passes are issued to all renters, club workers, resident's house guests and home healthcare workers. The 24-hour passes are renewed every 6 months-Jan. 31st and July 31st.

Summary of Rules and Services Continued

Entry procedure other than by decal, RFID tag or pass requires one to stop and submit an ID to be scanned by the guard. In addition, entry at night (9:30 PM to 6:00 AM) other than by decal or pass requires a valid destination address, clearance by phone or written permission. While every effort is made to enforce procedures, please note there is no absolute guarantee a given individual will not gain entry to Beau Chene.

Contractors, yard workers and other service people performing outdoor work that would be disturbing to neighbors are not allowed into the community until 7 am on weekdays and 8 am on weekends. This rule applies even if a resident clears the workers.

Homeowner Resources

BCHOA Website: <u>www.bchoa.org</u> BCHOA Member Only Access Website: members.bchoa.org Public Facebook Page: www.facebook.com/BeauCheneCommunity Closed Member Only Facebook Page: www.facebook.com/groups/BeauCheneHoa

Our website [www.bchoa.org] has a member login tab that provides members with secure access to their homeowners billing, personal information and community information. The community information includes:

- Annual and Regular Board Meeting Minutes
- Homeowner information (including Auditors' Reports, Annual Budgets and the Investment Policy
- The *Beautiful Oak Living* magazine (back issues)

Please follow the procedures listed below to gain access to your account:

- Go to our website at www.bchoa.org and click the "login" tab in the upper right corner on the home page
- You will be prompted for an ID number and password to gain access
- Your ID number is your Beau Chene Homeowner member number (five or six digits). This member ID number may be obtained from the BCHOA office at 985-231-6285.
- Your password will be your last name in all lower case.
- The system will then prompt you to set up a new password

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VISIT OUR WEBSITE FOR MORE INFO ABOUT THESE & OTHER SERVICES IN THE AREA

BEAU CHENE HOMEOWNERS OFFICE:

Administration Office, Accounting, Maintenance and Water	Phor	ne: 985-231-6285	
BCHOA ENTRANCES:			
Main Guard Gate		985-845-7560	
East Guard Gate		985-845-8495	
Marina Guard Gate		985-845-7022	
For emergencies call 911			
Hurricane Hotline (La Attorney General Hurricane Hotline)		800-351-4889	
Hurricane Hotline Information on Beau Chene conditions		314-272-0288	
BEAU CHENE COUNTRY CLUB:			
Main Number		985-845-3571	
Billing		985-845-3565	
Golf Pro Shop		985-845-3572	
Tennis & Fitness Center		985-845-3504	
Cabana & Pool		985-845-3579	
MARINA BEAU CHENE HARBOR OFFICE		985-626-0545	
OTHER IMPORTANT NUMBERS			
Fire Department (non-emergency)		985-626-8671	
St. Tammany Parish Sheriff's Office (non-emergency)		985-898-2338	
Louisiana State Police Troop L		985-893-6250	
Louisiana One Call (underground line location)	811	985-845-3579	800-272-3020
CLECO Electric Company		800-622-6537	
Atmos Gas Company		800-547-4321	
AT&T		888-757-6500	
Charter Communications		888-821-4559	
St. Tammany Animal Control		985-809-0183	
St. Tammany Parish Mosquito Control		985-643-5050	
Louisiana Department of Wildlife & Fisheries		225-765-2800	
Northshore Disposal		985-778-9220	





Louisiana's only 36-Hole Private Country Club

Thank you for your interest in Beau Chêne Country Club, the Northshore's premier full-service private country club!

With 36 championship holes of golf, 2 putting and chipping greens, driving range, swimming complex, 10 tennis courts (2 of which are indoors), fitness facility with child care, there is something for everyone in the family to enjoy.

The clubhouse features 2 restaurants and offers both upscale and casual dining, as well as facilities to host events from 2 to 400. There are regular and special dining and social events, as well as holiday and special event celebrations, held year-round for our members and their guests.

Beau Chêne Country Club has several levels of membership to fit your needs. I'd be delighted to meet with you for a comprehensive tour of the facilities. If you have any questions or would like further information, please do not hesitate to contact me at 985-635-0201 or <u>ashlee@beauchenecc.com</u> or visit us online at <u>www.beauchenecc.com</u>.

Again, thank you for your interest in Beau Chêne Country Club. I hope to have the opportunity to personally meet you in the near future!

Kindest Regards,

Ashlee Richardson

Ashlee Richardson Sales / Membership Director

BOARD OF DIRECTORS / PHONE NUMBERS / CALENDAR

There is an annual, general membership Association meeting each Spring. At this time, directors are elected to fill the positions of those with expiring terms. A meeting notice, the previous year's minutes and copies of the annual audited financial statement are mailed to all members in advance of the meeting.

The eleven-member Board, meets bi-monthly and/or as necessary for special needs.

HOMEOWNERS OFFICE

105 Beau Chene Blvd., Suite 102 Mandeville, LA 70471-1787 PHONE: (985) 231-6285

HOURS: 8:00 A.M. - 5:00 P.M. Office Closed 12:00-1:00 P.M.

MAIN GATE985-845-7560 EAST GATE985-845-8495 MARINA GATE985-845-7022

OTHER IMPORTANT NUMBERS:

EMERGENCIES: FIRE DEPT. (NON-EMERGENCY) S/T SHERIFF'S OFF. (NON-EMERGENCY)	985-626-8671
LA STATE POLICE (NON-EMERGENCY) CLECO AT&T SPECTRUM (CHARTER) ATMOS GAS COMPANY	.1-800–622-6537 1-888-757-6500 1-888-821-4559

HURRICANE EMERGENCY NUMBER - Information Hotline for Beau Chene Homeowners Association: 1-314-272-0288 or visit the website at: www.bchoa.org

BOARD OF DIRECTORS

Ernst den Hartigh - President Geoffrey Hingle – V.P. Jimmy DeVane – Treasurer Scott Nowicki – Secretary Taylor Capouch Kyle Entzel Mikaela Ford Neal Hennegan Dave Parnell Darren Sherrard Phoebe Whealdon

2024 BOARD MEETINGS

January 26th March 15th May 10th May 15th – Annual Meeting June 7th September 20th November 15th

ADMINISTRATION

Cristina Donovan – CAO (cristinad@bchoa.org) Bill Maier – Manager (billm@bchoa.org) David Vinson – Director of Public Works (davev@bchoa.org)



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HOMEOWNERS REGISTRATION FORM

Welcome to the Beau Chêne Community. To be able to provide certain services to the community, The Beau Chêne Homeowners Association, Inc. (BCHOA) charges dues as listed below. These payments are due on the 1st of each month and will incur a late fee after the 15th of each month. Dues may be paid by cash, personal checks or major credit cards. Or you may select the convenience of using the Direct Draft Form (ACH) to have your dues automatically drafted from your account and choose either the 1st or 10th of each month for dues to be deducted from you're account.

\$219.45 per month for a developed lot – house or condo

\$70.79 per month for an undeveloped lot

Please return this completed form to our office as soon as possible, along with a copy of your "Cash Sale" documentation.

Act of Sale (AOS) Date:	_Current Date:	Lot or Condo No.:
Beau Chêne Address:		
Name as it appears on property dee	d:	
Spouse's Name:	Billing Address:	
Please list all homeowner's contact	information individually:	
Name:	Home Phone:	Cell Phone:
Name:	Home Phone:	Cell Phone:
Work Phone:	Email Address:	
Seller's Name:		BCHOA Dues Prorated at Act of Sale: Yes No
Request by Email: HOA Security Ale	erts HOA General Not	ices

A payment booklet with your BCHOA Account Number on each coupon will be provided for use when making dues payments. Please note that your name and account number are on each coupon along with the date that each payment is due. Please notify our office promptly if there are corrections needed on your account. The coupon booklet has labels for mailing your payment. If you choose to prepay your account, please send coupons for each for which you are paying. You may use the Direct Draft Form to have your dues automatically deducted from your checking account. We DO NOT send monthly statements.

As a courtesy to new homeowners, we would like to introduce you to the neighborhood by listing your name and address in our newsletter and the community magazine. Please give/deny your permission by selecting: Yes _____ No _____

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BCHOA DIRECT DRAFT FORM

For home and lot owner's monthly dues

I authorize Beau Chene Homeowners Association, Inc. to initiate withdrawals from my account at the financial institution named below for payment of dues. This authorization will remain valid until either I or my financial institution revokes it.

I can suspend payment of this draft by giving written notice to Beau Chene Homeowners Association, Inc. at any time prior to 4:00 p.m. three business days before the first day of each month (the date my payment is scheduled for deduction from my account).

I understand that the Direct Payment program is an alternative method of payment only and does not otherwise affect my rights or the rights of Beau Chene Homeowners Association, Inc. or my financial institution with respect to each other. I further understand that Beau Chene Homeowner's Association, Inc. and my financial institution reserve the right to terminate the Direct Payment plan and/or my participation in it. If I wish to cancel my participation in the Direct Payment plan, I may do so by notifying Beau Chene Homeowners Association, Inc. in writing.

PLEASE ATTACH TO THIS FORM A **VOID CHECK** FROM THE ACCOUNT YOU WANT DEBITED.

Today's Date:			
Change Type: Start	Stop:	Other:	
Start date of Change:			
Reason for Change:			
Property Address:		Acct. No.:	
Account Name:			
Authorized Signature:			
Financial Institution:			
Routing No.:	Accou	nt No.:	
Amount of Monthly Payment:			

BEAU CHÊNE HOMEOWNERS ASSOCIATION, INC. 105 Beau Chêne Blvd., Suite 102 Mandeville, LA 70471 Phone 985-231-6285 Fax 985-231-6286 Website: www.bchoa.org REGISTRATION FORM FOR VEHICLE DECAL and/or RFID TAG (Please check one or both of the above)		
First Name: Last Na	me:	
BCHOA Property Address (if applicable):		
	Address:	
If Renter, name of property owner:		
Home Phone: Cell Phone:	Office Phone:	
List information for each vehicle receiving a Decal or RFID Tag		
License Plate # Vehicle Make Model Yo	(FOR OFFICE USE ONLY)	
1		
3		
4		
List Vehicle(s) being removed from Account:		
12	3	
Request by Email: HOA Security Alerts HO	DA General Notices	
As the holder of a Beau Chêne Homeowners Association Inc. RFID residential or club member status. Should you move from the con deactivated and should be removed from every windshield. By sig vehicles listed and associated with this property address and/or club	ning this agreement, you have accepted responsibility for all	
Signature of Person completing the Application:	Date	
For office use only:	For Any Vehicle SOLD or when a	
Date Issued:	TRANSFER of TITLE takes place;	
Approved by: Reason for pass:	RFID TAG & VEHICLE DECAL REMOVAL IS	
	REQUIRED!!	
RECEIVED BY:	DATE:	