

105 Beau Chêne Blvd., Suite 102, Mandeville, LA 70471 Phone: (985) 231-6285 Fax: (985) 231-6286 Website: <u>www.bchoa.org</u>

Dear New Homeowner:

Welcome to the Beau Chene Homeowners Association!

As one of the most recognized names on the Northshore, Beau Chene stands as an established, communityminded homeowners association in St Tammany Parish. With over 39 years of history, Beau Chene strives to maintain a level of commitment that exceeds the expectations of those living in the community. We are constantly working on innovative ideas to better serve the community and deliver high quality service to each residence.

The homeowner's association is a corporation that files annually with the Federal and State governments. We are governed, as a corporation, by an eleven-member Board of Directors and are self-managed. By listening to each other, and through combining our various expertise, we have created the recipe for a strong, focused and trusted group of individuals with the goal of serving the community. We hope that your becoming a resident in Beau Chene is rewarding and that you will also seek to become involved in the many ongoing community based efforts and might possibly seek to serve on the Board or on one of our various Committees.

By enhancing the reputation of Beau Chene and empowering our management team, we are able to create value for all of our homeowners. We are continually working to achieve our mission.

### "To preserve Beau Chene as the premier community on the Northshore by protecting, maintaining, managing, and enhancing the assets of the association and advancing the interests of the homeowners."

This mission requires us to develop new and better ways to operate our systems which create sustainable value for our association as well as advancing the social and wellness needs of our residents. We are very proud of what we've achieved so far, but there is always more to be done. One of the ways we can help you as a new resident is through our website where you can obtain all the information you need to know about the Beau Chene Homeowners Association and St. Tammany Parish. You can visit us at <u>www.bchoa.org</u>. our public Facebook page is: facebook.com/BeauCheneCommunity and our *homeowners only* Facebook page may be accessed at: facebook.com/groups/BeauCheneHOA.

The management team at Beau Chene Homeowners Association is proud to serve you and the needs of your family and hope that your experience living, working, and playing in Beau Chene brings you and yours much fulfillment.

Truly,

Crístína Donovan, Chíef Admínístratíve Officer

## BEAU CHENE HOMEOWNERS ASSOCIATION, INC. (BCHOA) Summary of Rules and Services

### MEMBERSHIP AND PAYMENT OF DUES

The following information is provided to acquaint you with the services, privileges and restrictions of our community. Please contact us should you desire additional information or have questions.

The BCHOA provides services and operates as detailed below. All property owners, including condominium owners, are required to be BCHOA members; required membership in the various condominium associations is separate from the BCHOA. The country club, golf courses, swimming pool, tennis facilities, and golf course ponds and lakes are owned and operated by The Earnest Corporation. Membership in the club is separate and apart from BCHOA membership.

No property owner is exempt from BCHOA membership. Dues are \$199.50/month for dwellings and \$64.35/month for lots. Dues are monthly. Coupon booklets and automatic bank drafts are provided for use when making your dues payments. Payments are due the 1st of the month; those received after the 15th will be assessed a \$12 late charge on dwellings and \$4 on lots. There is a \$15.00 fee for all NSF checks. Unless BCHOA is notified that dues were prorated at the act of sale, the accounting department bills new owners for the prorated portion. If the seller has paid for the entire month in advance, he/she will be refunded the pro rated credit. Accounts are never to be opened in a tenant's name and BCHOA does not serve as an intermediary between owner and tenant. Questions regarding your account should be directed to the BCHOA's accounting department at (985) 231-6285.

### SERVICES PROVIDED

The BCHOA has authority to levy dues against members. The Board of Directors, based upon an expense budget, sets these annually. Expenses include, but are not limited to:

- 1. Maintenance of streets and drainage
- 2. Garbage / trash collection
- 3. Operation of sewer and water systems
- 4. Security guard service

# Roadside and entrance maintenance Environment control for Beau Chene Residences

7. Mailbox and sign construction

### GARBAGE / TRASH COLLECTION

Collection is provided by Northshore Disposal Service (N.D.S.) – Keys Family, owner at (985) 778-9220.

Pick-up Days – Monday & Thursday for garbage / trash and non-yard trash Wednesday & Saturday for yard trash only.

Pick-up Time - Before 8:00 A.M. on *collection days* (Please do not place on the street prior to collection days.)

Specifications - Boxes, rubbish, grass; leaves and limbs must be bagged, boxed or tied in bundles. Bundles must be no larger than 4' x 2' x 2'.

Builder's trash/vacant lot clearing trash - Responsibility of the builder or lot owner and will not be picked up by N.D.S. Large Items - Refrigerators, freezers, etc., should be handled by the residents themselves, a private service or by contacting N.D.S. to make special arrangements.

### PETS

Article VIII, Section (1): The Restrictive Covenants governing all property in Beau Chene prohibits animals, except for the non-commercial, domestic keeping of dogs, cats or caged birds, and only if such animals are not a source of annoyance or nuisance to the neighborhood or other members. <u>All Beau Chene households are limited to 2 adult dogs and</u> <u>2 adult cats at a maximum.</u> The Board of Directors of the Association has the right to order any member whose pet is a nuisance to remove such pet from the property after a hearing with due notice before the Board.

### **RECREATIONAL VEHICLES, BOATS, MACHINERY, ETC.**

Article VIII, Section 1(d): No junk vehicles, trailers, campers, camp trucks, house trailers, boats, machinery or other equipment, except for that which is reasonable, customary, and usual in connection with the use of any dwelling, shall be kept at a dwelling or lot. Further, except for true emergencies, no repair or extraordinary maintenance of automobiles or other vehicles shall occur at a dwelling. These restrictions do not apply to vehicles, trailers, boats ...kept within an enclosed room or garage.

### **CONSTRUCTION APPROVAL AND SIGNS**

Article VI: This article creates an Environmental Control Committee (ECC). Plans for houses, additions, decks, fences, pools, garages, cabanas, patios, sprinkler systems, greenhouses, accessory buildings, etc. are to be submitted to and approved in writing by the ECC as to safety, harmony of external design, color, and location in conformity with the design concept for Beau Chene by the Board of Directors.

Signs allowed include 1 (one) real estate sign no greater than 8 (eight) sq. ft. in size, but one additional sign is allowed on the golf course side of the golf course lots and on the other street of corner lots; for houses under construction, 1 (one) contractor's sign no greater than 16 (sixteen) sq. ft. in size, and also those subcontractor signs required by parish law; and security (alarm) company signs no greater than 72 (seventy-two) sq. in. in size.

Please note these regulations and abide by them so that we will enjoy a more attractive and livable community. **Questions** <u>regarding the restrictions should be directed to the Manager of the Association</u>. A complete set of the restrictive covenants and/or the ECC Guidelines is available in the administrative office, mailed to you upon request or accessed in the information tab on our website <u>www.bchoa.org</u>.

### <u>SECURITY</u>

Beau Chene is a restricted entry community with 3 entrances and some 17 miles of private streets. There are guardhouses at the entrances, with security cameras at the 3 entrances. The Main Gate on Beau Chene Blvd. off La. Hwy. 22 and the East Gate on Fontainbleau Drive off the Hwy. 190 Service Road are manned 24 hours a day. The Marina Gate on Marina Blvd. off La. Hwy. 22 is open from 6 AM to 10 PM A security patrol operates 24 hours a day. St. Tammany Parish Deputies are paid to patrol on Friday and Saturday nights.

Entry can be by vehicle decal (issued to property owners and club members) or temporary passes. There are two types of temporary passes. Daylight entry passes are issued to workers, housekeepers, service people, etc. Daylight passes are renewed every four months – Jan. 31<sup>st</sup>, May 31<sup>st</sup> and Sept. 30<sup>th</sup> each year. 24 hour (day and night) entry passes are issued to all renters, club workers, resident's house guest, and home healthcare workers. The 24 hour passes are renewed every 6 months-Jan. 31<sup>st</sup> and July 31<sup>st</sup>.

Entry procedure other than by decal or pass requires one to stop and submit an ID to be scanned by the guard. In addition, entry at night (7:30 PM to 6:00 AM) other than by decal or pass requires a valid destination address, clearance by phone or written permission. While every effort is made to enforce procedures, please note there is no absolute guarantee a given individual will not gain entry to Beau Chene.

### ESTATE SALES

Since Beau Chene is a private gated community, the HOA does not allow GARAGE sales in the community. Traditionally, garage sales are events that are open to the public and the items for sale would be displayed outside on the lawn or driveway. However, we do allow ESTATE SALES that are conducted in a manner that does not result in traffic issues and items for sale are not outside the home. Estate sales can be run by professionals and should be conducted by appointment or in an online auction format.

Here are some guidelines for conducting an estate sale.

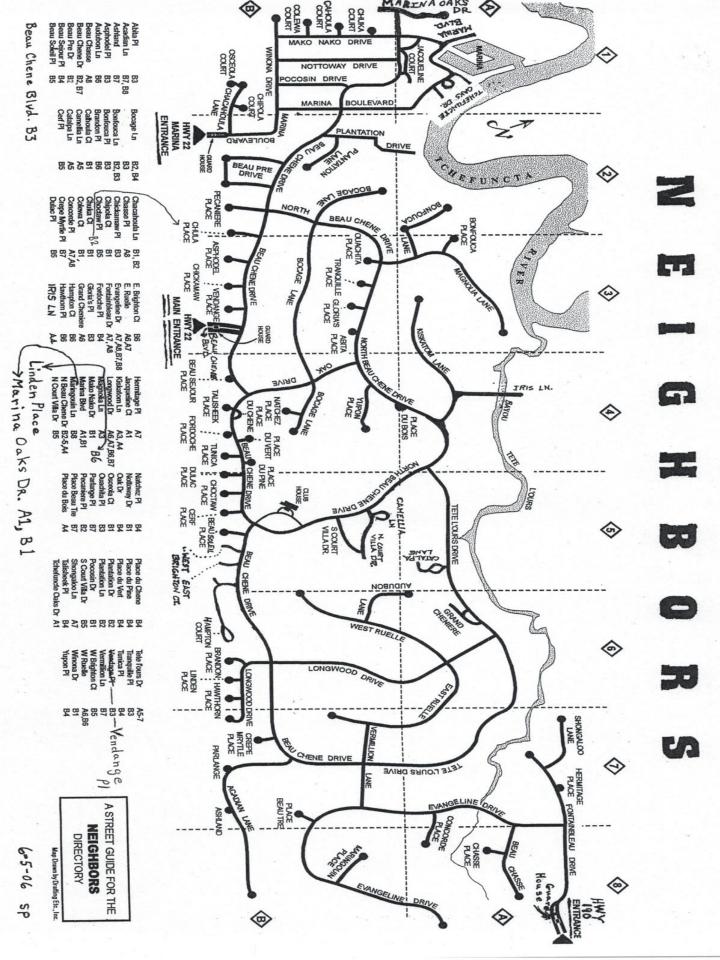
- 1. Prior to the event, notify the BCHOA with the date and times of the event.
- 2. All merchandise for sale MUST be indoors and not on the driveway or in the yard.
- 3. We request appointment times schedules to limit the number of visitors at any given time.
- 4. No outside signage is allowed to "advertise" the sale at our gates, street corners or other directional spots.
- 5. We request the homeowner and/or a professional estate sale contractor hire a Sheriff Deputy (extra duty) to supervise parking of the visitors to not block driveways and to always have at least one lane open.

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### VISIT OUR WEBSITE FOR MORE INFO ABOUT THESE & OTHER SERVICES IN THE AREA

### BEAU CHENE HOMEOWNERS OFFICE:

Administration Office, Accounting, Maintenance and Water	Phone	985-231-6285	
BCHOA ENTRANCES:	Fax	985-231-6286	
Main Guard Gate		985-845-7560	
East Guard Gate		985-845-8495	
Marina Guard Gate		985-845-7022	
For emergencies call 911			
Hurricane Hotline (La Attorney General Hurricane Hotline)		800-351-4889	
Hurricane Hotline Information on Beau Chene conditions		314-272-0288	
BEAU CHENE COUNTRY CLUB:			
Main Number		985-845-3571	
Billing		985-845-3565	
Golf Pro Shop		985-845-3572	
Tennis & Fitness Center		985-845-3504	
Cabana & Pool		985-845-3579	
MARINA BEAU CHENE HARBOR OFFICE		985-845-3454	
OTHER IMPORTANT NUMBERS			
Fire Department (non-emergency)		985-626-8671	
St. Tammany Parish Sheriff's Office (non-emergency)			985-892-4141
Louisiana State Police Troop L		985-893-6250	
Louisiana One Call (underground line location)	811	985-845-3579	800-272-3020
CLECO Electric Company		800-622-6537	
Atmos Gas Company		800-547-4321	
AT&T		888-757-6500	
Charter Communications		888-821-4559	
St. Tammany Animal Control		985-809-0183	
St. Tammany Parish Mosquito Control		985-643-5050	
Louisiana Department of Wildlife & Fisheries		225-765-2800	
Northshore Disposal		985-778-9220	





## Louisiana's only 36-Hole Private Country Club

Thank you for your interest in Beau Chêne Country Club, the Northshore's premier fullservice private country club!

With 36 championship holes of golf, 2 putting and chipping greens, driving range, swimming complex, 10 tennis courts (2 of which are indoors), fitness facility with childcare, there is something for everyone in the family to enjoy.

The clubhouse features 2 restaurants and offers both upscale and casual dining, as well as facilities to host events from 2 to 400. There are regular and special dining and social events, as well as holiday and special event celebrations, held year-round for our members and their guests.

You have already made the wise decision to reside within the gates of Beau Chêne, now take full advantage of the resort lifestyle that membership at Beau Chêne Country Club has to offer. Beau Chêne Country Club has several levels of membership to fit your needs. I'd be delighted to meet with you for a comprehensive tour of the facilities. If you have any questions or would like further information, please do not hesitate to contact me at 985-845-3571 or <u>michelle@beauchenecc.com</u> or visit us online at www.beauchenecc.com.

Again, thank you for your interest in Beau Chêne Country Club. I hope to have the opportunity to personally meet you in the near future!

Kindest Regards,

Michelle Braiwick

Sales / Membership Director

### **BOARD OF DIRECTORS / PHONE NUMBERS / CALENDAR**

There is an annual, general membership Association meeting each Spring. At this time, directors are elected to fill the positions of those with expiring terms. A meeting notice, the previous year's minutes and copies of the annual audited financial statement are mailed to all members in advance of the meeting.

The eleven-member Board, meets bi-monthly and/or as necessary for special needs.

### HOMEOWNERS OFFICE

105 Beau Chene Blvd., Suite 102 Mandeville, LA 70471-1787 PHONE: (985) 231-6285 HOURS: 8:00 A.M. - 5:00 P.M. Office Closed 12:00-1:00 P.M.

MAIN GATE ......845-7560 EAST GATE ......845-8495 MARINA GATE ......845-7022

### **OTHER IMPORTANT NUMBERS:**

EMERGENCIES:	911
FIRE DEPT. (NON-EMERGENCY)	985-626-8671
St. TAM. SHERIFF'S OFF. (NON-EMER.)	. 985-898-2338
LA STATE POLICE (NON-EMERGENCY)	985-893-6250
CLECO	1-800–622-6537
AT&T	.1-888-757-6500
CHARTER	.1-888-821-4559
ATMOS GAS COMPANY	.1-800-547-4321

HURRICANE EMERGENCY NUMBER - Information Hotline for Beau Chene Homeowners Association: 1-314-272-0288 or visit the website at: www.bchoa.org

### BOARD OF DIRECTORS

Lance Rase - President Ernst den Hartigh – V.P. Daniel Fritts – Treasurer Jay Whealdon – Secretary Taylor Capouch Neal Hennegan Geoffrey Hingle Scott Nowicki Dave Parnell Louise Rusch Darren Sherrard

### 2021 BOARD MEETINGS

January 22nd March 19th May 7<sup>th</sup> May 12<sup>th</sup> - Annual Meeting June 4th September 17th November 19<sup>th</sup>

### **ADMINISTRATION**

Cristina Donovan – CAO (cristinad@bchoa.org) Bill Maier – Manager (billm@bchoa.org) David Vinson – Director of Public Works (davev@bchoa.org)

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Mandeville, LA 70471

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### **BCHOA DIRECT DRAFT**

For Home and Lot Owner Monthly Dues

I authorize Beau Chene Homeowners Association, Inc. to initiate withdrawals from my account at the financial institution named below for payment of dues. This authorization will remain valid until either I, or my financial institution revokes it.

I can suspend payment of this draft by giving written notice to Beau Chene Homeowners Association, Inc. at any time prior to 4:00 p.m. three business days before the first day of each month (the date my payment is scheduled for deduction from my account.)

I understand that the Direct Payment program is an alternative method of payment only and does not otherwise affect my rights or the rights of Beau Chene Homeowners Association, Inc. or my financial institution with respect for each other. I further understand that Beau Chene Homeowners Association, Inc. and my financial institution reserve the right to terminate the Direct Payment plan and/or my participation in it. If I wish to cancel my participation in the Direct Payment plan, I may do so by notifying Beau Chene Homeowners Association, Inc. in writing.

### Please attach to this form a Voided Check from the Account you would like debited.

Today's Date:					
Change type:	Start	Stop	_Other		
Start date of ch	ange:				
Reason for char	nge:				
Property Addre	ss:				
BCHOA Accoun	t Number:				
Account Name	(Print):				
Authorized Sign	nature:				
loint Account S	ignature:				
Joint Account 5					
Financial Institution Name:					
Bank Routing Number:					
Account Number:					
Amount of Monthly Payment: \$					



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#### HOMEOWNERS REGISTRATION FORM

Welcome to the Beau Chêne Community. To be able to provide certain services to the community, The Beau Chêne Homeowners Association, Inc. (BCHOA) charges dues as listed below. These payments are due on the  $1^{st}$  of each month and will incur a late fee after the  $15^{th}$  of each month. You may select the convenience of using the Direct Draft Form (ACH) and have your dues automatically drafted from your account. You may choose either the  $1^{st}$  or  $10^{th}$  of each month for dues to be taken from you're account. We do not accept credit cards.

\$199.50 per month for a developed lot – house or condo

\$64.65 per month for an undeveloped lot

Please return this completed form to our office as soon as possible, along with a copy of your "Cash Sale" documentation.

Act of Sale (AOS) Date:	Current Date:	Lot or Condo No.:			
Beau Chêne Address:					
Name as it appears on property deed	d:				
bouse's Name: Billing Address:					
Please list all homeowner's contact information individually:					
Name:	Home Phone:	Cell Phone:			
Work Phone:	Email Address:				
Name:	Home Phone:	Cell Phone:			
Work Phone:	Email Address:				
Seller's Name:		BCHOA Dues Prorated at Act of Sale: Yes	No		
Request by Email: HOA Security Ale	rts HOA General Not	ces			

A payment booklet with your BCHOA Account Number on each coupon will be provided for use when making dues payments. Please note that your name and account number are on each coupon along with the date that each payment is due. Please notify our office promptly if there are corrections needed on your account. The coupon booklet has labels for mailing your payment. If you choose to prepay your account, please send coupons for each for which you are paying. You may use the Direct Draft Form to have your dues automatically deducted from your checking account. We DO NOT send monthly statements.

As a courtesy to new homeowners, we would like to introduce you to the neighborhood by listing your name and address in our newsletter and the community magazine. Please give/deny your permission by selecting: Yes \_\_\_\_\_ No \_\_\_\_\_

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REGISTRATION FORM FOR VEHICLE DEC (Please check one or bo						
BCHOA Property Ov	vner C	lub Member_		Renter	Acct. No	
First Name:		Las	t Name: _			
BCHOA Property Ad	dress (if applica	ble):				
BCCC Member No.:		Er	nail Addr	ess:		
					_ Office Phone:	
	<u>List informa</u>	tion for each	vehicle	ereceiving	a Decal or RFID Tag	
License Plate #	Vehicle Make	Model	<u>Year</u>	<u>Color</u>	Driver's License #	<b>RFID#</b> (FOR OFFICE USE ONLY,
1						
2						
List Vehicle(s) being						
	-				2	
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Request by Email:	HOA Security A	lerts	HOA G	eneral Notic	ces	
residential or club memb	er status. Should y	ou move from the	e communi	ty or cancel y	d to keep the BCHOA informed o our club membership the RFID ta	ag will be
vehicles listed and associa					t, you have accepted responsibil	iity for all
Signature of Person con	npleting the Applic	ation:			Date	
For office use only:					For Any Vehicle SOLD o	or
Date Issued: Approved by:				when a	TRANSFER of TITLE tak	kes place;
Reason for pass:					TAG REMOVAL IS REQU	-
RECEIVED BY:					DATE:	