

105 Beau Chêne Blvd., Suite 102, Mandeville, LA 70471 Phone: (985) 231-6285 Fax: (985) 231-6286

Website: www.bchoa.org

Dear New Homeowner:

Welcome to the Beau Chene Homeowners Association!

As one of the most recognized names on the Northshore, Beau Chene stands as an established, community-minded homeowners association in St Tammany Parish. With over 39 years of history, Beau Chene strives to maintain a level of commitment that exceeds the expectations of those living in the community. We are constantly working on innovative ideas to better serve the community and deliver high quality service to each residence.

The homeowner's association is a corporation that files annually with the Federal and State governments. We are governed, as a corporation, by an eleven-member Board of Directors and are self-managed. By listening to each other, and through combining our various expertise, we have created the recipe for a strong, focused and trusted group of individuals with the goal of serving the community. We hope that your becoming a resident in Beau Chene is rewarding and that you will also seek to become involved in the many ongoing community based efforts and might possibly seek to serve on the Board or on one of our various Committees.

By enhancing the reputation of Beau Chene and empowering our management team, we are able to create value for all of our homeowners. We are continually working to achieve our mission.

"To preserve Beau Chene as the premier community on the Northshore by protecting, maintaining, managing, and enhancing the assets of the association and advancing the interests of the homeowners."

This mission requires us to develop new and better ways to operate our systems which create sustainable value for our association as well as advancing the social and wellness needs of our residents. We are very proud of what we've achieved so far, but there is always more to be done. One of the ways we can help you as a new resident is through our website where you can obtain all the information you need to know about the Beau Chene Homeowners Association and St. Tammany Parish. You can visit us at <a href="www.bchoa.org">www.bchoa.org</a>, our public Facebook page is: facebook.com/BeauCheneCommunity and our homeowners only Facebook page may be accessed at: facebook.com/groups/BeauCheneHOA.

The management team at Beau Chene Homeowners Association is proud to serve you and the needs of your family and hope that your experience living, working, and playing in Beau Chene brings you and yours much fulfillment.

Truly,

Cristina Donovan, Chief Administrative Officer

## BEAU CHENE HOMEOWNERS ASSOCIATION, INC. (BCHOA)

#### MEMBERSHIP AND PAYMENT OF DUES

The following information is provided to acquaint you with the services, privileges and restrictions of our community. Please contact us should you desire additional information or have questions.

The BCHOA provides services and operates as detailed below. All property owners, including condominium owners, are required to be BCHOA members; required membership in the various condominium associations is separate from the BCHOA. The country club, golf courses, swimming pool, tennis facilities, and golf course ponds and lakes are owned and operated by The Earnest Corporation. Membership in the club is separate and apart from BCHOA membership.

No property owner is exempt from BCHOA membership. **Dues are \$181.50/month for dwellings** and **\$58.56/ month for lots**. Dues are monthly. Coupon booklets and automatic bank drafts are provided for use when making your dues payments. **Payments are due the 1st of the month; those received after the 15th will be assessed a \$12 late charge on dwellings and \$4 on lots. There is a \$15.00 fee for all NSF checks**. Unless BCHOA is notified that dues were prorated at the act of sale, the accounting department bills new owners for the prorated portion. If the seller has paid for the entire month in advance, he/she will be refunded the pro rated credit. Accounts are never to be opened in a tenant's name and BCHOA does not serve as an intermediary between owner and tenant. **Questions regarding your account should be directed to the BCHOA's accounting department at (985) 231-6285.** 

#### **SERVICES PROVIDED**

The BCHOA has authority to levy dues against members. The Board of Directors, based upon an expense budget, sets these annually. Expenses include, but are not limited to:

- 1. Maintenance of streets and drainage
- 2. Garbage / trash collection
- 3. Operation of sewer and water systems
- 4. Security guard service

- 5. Roadside and entrance maintenance
- 6. Environment control for Beau Chene Residences
- 7. Mailbox and sign construction

### **GARBAGE / TRASH COLLECTION**

Collection is provided by Northshore Disposal Service (N.D.S.) – Keys Family, owner at (985) 845-1380.

Pick-up Days - Monday & Thursday for garbage / trash and non-yard trash Wednesday & Saturday for yard trash only.

Pick-up Time - Before 8:00 A.M. on collection days (Please do not place on the street prior to collection days.)

**Specifications** - Boxes, rubbish, grass; leaves and limbs must be bagged, boxed or tied in bundles. Bundles must be no larger than 4' x 2' x 2'.

Builder's trash/vacant lot clearing trash - Responsibility of the builder or lot owner and will not be picked up by N.D.S.

**Large Items** - Refrigerators, freezers, etc., should be handled by the residents themselves, a private service or by contacting N.D.S. at 845-1380 to make special arrangements.

#### **PETS**

Article VIII, Section (1): The Restrictive Covenants governing all property in Beau Chene prohibits animals, except for the non-commercial, domestic keeping of dogs, cats or caged birds, and only if such animals are not a source of annoyance or nuisance to the neighborhood or other members. All Beau Chene households are limited to 2 adult dogs and 2 adult cats at a maximum. The Board of Directors of the Association has the right to order any member whose pet is a nuisance to remove such pet from the property after a hearing with due notice before the Board.

# PLEASE NOTE THERE ARE BOTH STATE AND PARISH LEASH LAWS. PETS ARE TO BE REGISTERED, LICENSED, AND INOCULATED BY THE PARISH SPCA AS REQUIRED BY LAW.

If there are problems with your pet, you may receive a phone call or letter from the Association, to be followed by further action by the Board or its attorney, and/or the parish, should the problem persist. The Association will try to assist you in resolving any problems that may arise with your neighbor's animals.

### RECREATIONAL VEHICLES, BOATS, MACHINERY, ETC.

Article VIII, Section 1(d): No junk vehicles, trailers, campers, camp trucks, house trailers, boats, machinery or other equipment, except for that which is reasonable, customary, and usual in connection with the use of any dwelling, shall be kept at a dwelling or lot. Further, except for true emergencies, no repair or extraordinary maintenance of automobiles or other vehicles shall occur at a dwelling. These restrictions do not apply to vehicles, trailers, boats ...kept within an enclosed room or garage.

#### **CONSTRUCTION APPROVAL AND SIGNS**

Article VI: This article creates an Environmental Control Committee (ECC). Plans for houses, additions, decks, fences, pools, garages, cabanas, patios, sprinkler systems, greenhouses, accessory buildings, etc. are to be submitted to and approved in writing by the ECC as to safety, harmony of external design, color, and location in conformity with the design concept for Beau Chene by the Board of Directors.

Signs allowed include 1 (one) real estate sign no greater than 8 (eight) sq. ft. in size, but one additional sign is allowed on the golf course side of the golf course lots and on the other street of corner lots; for houses under construction, 1 (one) contractor's sign no greater than 16 (sixteen) sq. ft. in size, and also those subcontractor signs required by parish law; and security (alarm) company signs no greater than 72 (seventy-two) sq. in. in size.

Please note these regulations and abide by them so that we will enjoy a more attractive and livable community. **Questions** regarding the restrictions should be directed to the Manager of the Association. A complete set of the restrictive covenants and/or the ECC Guidelines is available in the administrative office, mailed to you upon request or accessed in the information tab on our website www.bchoa.org.

#### **SECURITY**

Beau Chene is a restricted entry community with 3 entrances and some 17 miles of private streets. There are guardhouses with security cameras at the 3 entrances. The Main Gate on Beau Chene Blvd. off La. Hwy. 22 and the East Gate on Fontainbleau Drive off the Hwy. 190 Service Road are manned 24 hours a day. The Marina Gate on Marina Blvd. off La. Hwy. 22 is open from 6 AM to 10 PM. A security patrol operates 24 hours a day. Beau Chene is a St. Tammany Parish Sheriff's Sub-Station and thus the STPSO provides additional patrols during weekdays and paid extra duty patrols on Friday and Saturday nights.

Entry for property owners may be by vehicle decal or the optional RFID tag (the RFID tag allows entrance through the right-hand lanes at the Main and East gates). Frequent visitors may enter with a temporary pass. There are two types of temporary passes. Daylight entry passes are issued to workers, housekeepers, service people, etc. Daylight passes are renewed every four months – Jan. 31<sup>st</sup>, May 31<sup>st</sup> and Sept. 30<sup>th</sup> each year. 24 hour (day and night) entry passes are issued to all renters, club workers, resident's house guests and home healthcare workers. The 24 hour passes are renewed every 6 months-Jan. 31<sup>st</sup> and July 31<sup>st</sup>.

Entry procedure other than by decal, RFID tag or pass requires one to stop and submit an ID to be scanned by the guard. In addition, entry at night (9:30 PM to 6:00 AM) other than by decal or pass requires clearance by phone, written permission, or registration on a resident's record (up to 10 names). While every effort is made to enforce procedures, please note there is no absolute guarantee a given individual will not gain entry to Beau Chene.

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#### PLEASE VISIT OUR WEBSITE FOR MORE INFORMATION ABOUT THESE AND OTHER SERVICES IN THE AREA

#### **BEAU CHENE HOMEOWNERS OFFICE:**

Northshore Disposal

Administration Office, Accounting, Maintenance and Water	Phone	985-231-6285	
	Fax	985-231-6286	
BCHOA ENTRANCES:			
Main Guard Gate		985-845-7560	
East Guard Gate		985-845-8495	
Marina Guard Gate		985-845-7022	
For emergencies call 911			
Hurricane Hotline (La Attorney General Hurricane Hotline)		800-351-4889	
Hurricane Hotline Information on Beau Chene conditions		314-272-0288	
BEAU CHENE COUNTRY CLUB:			
Main Number		985-845-3571	
Billing		985-845-3565	
Golf Pro Shop		985-845-3572	
Tennis & Fitness Center		985-845-3504	
Cabana & Pool		985-845-3579	
MARINA BEAU CHENE HARBOR OFFICE		985-845-3454	
MAKINA BEAG CHENE HARBOK OFFICE		363-643-3434	
OTHER IMPORTANT NUMBERS			
<u> </u>			
Fire Department (non-emergency)		985-626-8671	
St. Tammany Parish Sheriff's Office (non-emergency)		985-898-2388	985-892-4141
Louisiana State Police Troop L		985-893-6250	
Louisiana One Call (underground line location)		811	800-272-3020
CLECO Electric Company		800-622-6537	
Atmos Gas Company		800-547-4321	
AT&T		888-757-6500	
Charter Communications		888-821-4559	
St. Tammany Animal Control		985-809-0183	
St. Tammany Parish Mosquito Control		985-643-5050	
Louisiana Department of Wildlife & Fisheries		225-765-2800	

985-845-1380

#### **BOARD OF DIRECTORS / PHONE NUMBERS / CALENDAR**

There is an annual, general membership Association meeting each Spring. At this time, directors are elected to fill the positions of those with expiring terms. A meeting notice, the previous year's minutes and copies of the annual audited financial statement are mailed to all members in advance of the meeting.

The eleven-member Board, meets bi-monthly and/or as necessary for special needs.

#### **HOMEOWNERS OFFICE**

#### OTHER IMPORTANT NUMBERS:

105 Beau Chene Blvd., Suite 102	EMERGENCIES:	911
Mandeville, LA 70471-1787	FIRE DEPT. (NON-EMERGENCY)	985-626-8671
PHONE: (985) 231-6285	S/T SHERIFF'S OFF. (NON-EMERGENCY)	985-892-4141
HOURS: 8:00 A.M 5:00 P.M.		
Office Closed 12:00-1:00 P.M.	LA STATE POLICE (NON-EMERGENCY)	985-893-6250
	CLECO	.1-800–622-6537
MAIN GATE845-7560	AT&T	1-888-757-6500
EAST GATE845-8495	CHARTER	.1-888-821-4559
MARINA GATE845-7022	ATMOS GAS COMPANY	1-800-547-4321

**HURRICANE EMERGENCY NUMBER** - Information Hotline for Beau Chene Homeowners Association: **1-314-272-0288** or visit the website at: **www.bchoa.org** 

#### **BOARD OF DIRECTORS**

Douglas Tate - President

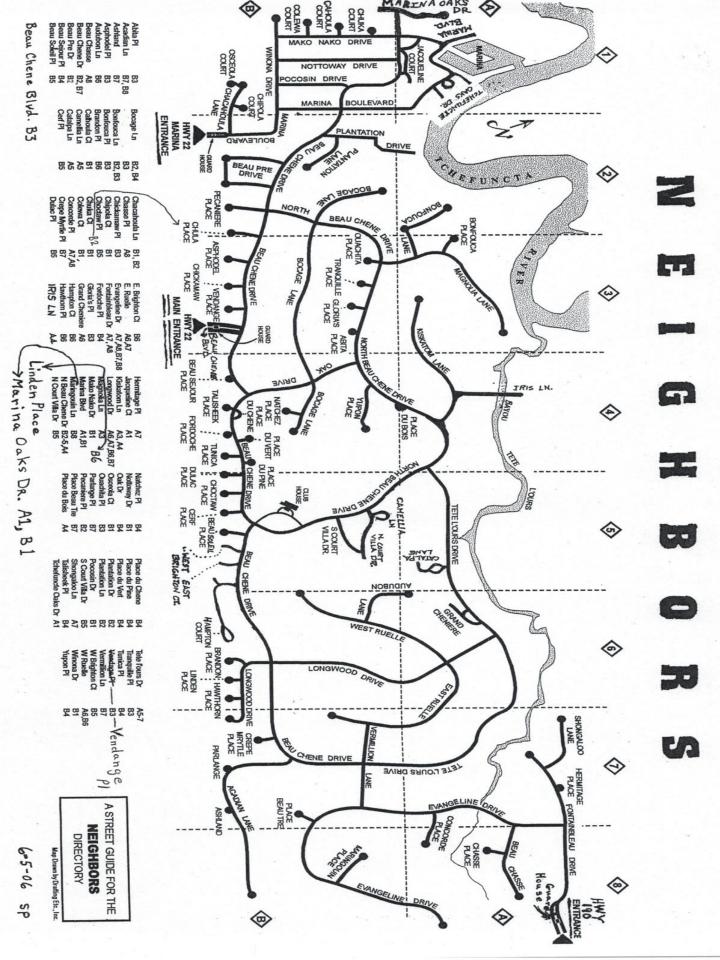
Paul Angelle – V.P.
Lance Rase – Treasurer
Jay Whealdon – Secretary
Geoffrey Hingle
Dave Parnell
David Pesses
Deshea Richardson
Michael Riggs
Louise Rusch
Neal Hennegan

#### ADMINISTRATION

Cristina Donovan - CAO
Bill Maier - Manager
David Vinson – Director of Public Works

#### **2019 BOARD MEETINGS**

January 25<sup>th</sup>
March 22nd
May 10<sup>th</sup>
Annual Meeting May 1<sup>th</sup>
June 14<sup>th</sup>
September 13th
November 15<sup>th</sup>





# Louisiana's only 36-Hole Private Country Club

Thank you for your interest in Beau Chêne Country Club, the Northshore's premier full-service private country club!

With 36 championship holes of golf, 2 putting and chipping greens, driving range, swimming complex, 10 tennis courts (2 of which are indoors), fitness facility there is something for everyone in the family to enjoy.

The clubhouse features 2 restaurants and offers both upscale and casual dining, as well as facilities to host events from 2 to 400. There are regular and special dining and social events, as well as holiday and special event celebrations, held year-round for our members and their guests.

You have made the wise decision to reside within the gates of Beau Chêne, now take full advantage of the resort lifestyle that membership at Beau Chêne Country Club has to offer. I'd be delighted to meet with you for a comprehensive tour of the facilities. If you have any questions or would like further information, please do not hesitate to contact me at 985-845-3571 or <a href="mailto:zane@beauchenecc.com">zane@beauchenecc.com</a> or visit us online at <a href="mailto:www.beauchenecc.com">www.beauchenecc.com</a>.

Again, thank you for your interest in Beau Chêne Country Club. I hope to have the opportunity to personally meet you in the near future!

Kindest Regards,

Zane Wilson Sales / Membership Director



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#### HOMEOWNERS REGISTRATION FORM

Welcome to the Beau Chene and Marina Beau Chene Community. To be able to provide certain services to the community, The Beau Chene Homeowners Association, Inc. (BCHOA) charges dues as listed below. These payments are due on the 1<sup>st</sup> of each month and will incur a late fee after the 15<sup>th</sup> of each month. You may select the convenience of using the Direct Draft Form (ACH) and have your dues automatically drafted from your account. You may choose either the 1<sup>st</sup> or 10<sup>th</sup> of each month for dues to be taken from your account. We do not accept credit cards.

\$181.50 per month for a developed lot – house or condo \$58.56 per month for an undeveloped lot

Please provide the information requested below and return this form to our Main Office as soon as possible, along with a copy of your "Cash Sale" documentation.

Please Print				
Act of Sale (AOS) Date:	Current Date:		_ Lot or Condo No:	
Beau Chene Address:				
Name as it appears on property deed:				
Spouse's Name:	Billing Address:			
Please list all homeowner's contact inform	mation individuall	y:		
Name:	Home Phone:		Cell Phone:	
Work Phone:				
Name:	Home Phone:		Cell Phone:	
Work Phone:				
Closing Attorney/Title Co.		Seller's Name:		_
BCHOA DUES Prorated at Act of Sale: Yes_	<del></del>	No:	Don't Know:	
A payment booklet with your BCHOA Acco note that your name and account number promptly if there are corrections needed of choose to prepay your account, please ser nave your dues automatically deducted fro	are on each coupon on your account. T nd coupons for eac	on along with the date he coupon booklet ha h month for which yo	e that each payment is due. Please no as mailing labels for returning your pa u are paying. You may use the Direct	otify our office syment. If you

As a courtesy to new homeowners, we would like to introduce you to the neighborhood by listing your name and address in our newsletter. Please give/deny your permission to post your name and address in the newsletter by selecting: Yes \_\_\_\_\_ No \_\_\_

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## **BCHOA DIRECT DRAFT**

For Home and Lot Owner Monthly Dues

I authorize Beau Chene Homeowners Association, Inc. to initiate withdrawals from my account at the financial institution named below for payment of dues. This authorization will remain valid until either I, or my financial institution revokes it.

I can suspend payment of this draft by giving written notice to Beau Chene Homeowners Association, Inc. at any time prior to 4:00 p.m. three business days before the first day of each month (the date my payment is scheduled for deduction from my account.)

I understand that the Direct Payment program is an alternative method of payment only and does not otherwise affect my rights or the rights of Beau Chene Homeowners Association, Inc. or my financial institution with respect for each other. I further understand that Beau Chene Homeowners Association, Inc. and my financial institution reserve the right to terminate the Direct Payment plan and/or my participation in it. If I wish to cancel my participation in the Direct Payment plan, I may do so by notifying Beau Chene Homeowners Association, Inc. in writing.

### Please attach to this form a Voided Check from the Account you would like debited.

Today's Date:			
Change type:	Start	_ Stop	Other
	nange:		
Reason for cha	inge:		
Property Addre	ess:		
BCHOA Accour	nt Number:		
Account Name	(Print):		
Authorized Sig	nature:		
Joint Account S	Signature:		
Financial Instit	ution Name:		
Bank Routing N	Number:		
Account Numb	oer:		
Amount of Mo	onthly Payment:	\$	

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	VEHICLE D	ECAL FOR	RM	
Homeowner's Name:				Date:
Beau Chene <b>Property Owner</b> : Yes	or No			
Beau Chene <b>Property Address</b> ( <u><b>If )</b></u>	<u>fes</u> ):			<del></del>
Mailing Address (If No or Differen	<u>t</u> from Above):			
Resident Phone: Home:	Cell:		Of	ffice:
Email Address:				
Request by Email: HOA Securit				
Club Member's Name:				
Beau Chene <b>Club Member</b> : Yes or	No Club #:		Email:	
List informa First four (4) decals are no charge; for each access and Chene Homeowners Association for each access and License Plate # Vehicle No. 2. 3. 4. 5. 5. 5. 5. List Vehicle(s) being removed from	h additional decal over fou	there will be a f r (4) to: BCHOA a Year	ee of \$10.00 per do t 105 Beau Chene <u>Color</u>	ecal. Please mail a check payable to Blvd., Suite 100, Mandeville, La. 70471.  Driver's License #
As the holder of a Beau Chene Homeowners Associated us. Should you move from the community or cayou have accepted responsibility for all vehicles list.	ation Inc. vehicle decal you are ancel your club membership th ed and associated with this pr	e required to keep ne vehicle decal is t operty address and	BCHOA informed of a obe removed from e /or club membership	every windshield. By signing this agreement, p.

For office use only:

Date Issued: \_\_\_\_\_
Approved by: \_\_\_\_
Reason for pass: \_\_\_\_\_

For Any Vehicle SOLD or when a TRANSFER of TITLE takes place; DECAL REMOVAL IS REQUIRED!!

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# **RFID TAG REGISTRATION FORM**

Last Nam	ne:		
		- · · · · · · · · · · · · · · · · · · ·	
each veh			RFID#
			(FOR OFFICE USE ONL)
2			-
ould you mo old be remove and associa	ve from the oved from evented with this	community or cancel your cleary windshield. By signing the property address and/or clu	ub is agreement,
		Fan Amerikalı COLD	
		•	
			• •
	each veh Year  2 on Inc. RFID uld you mov ild be remov and associat	each vehicle received and associated with this when a	each vehicle receiving an RFID Tag  Year Color Driver's License #  2

DATE:

**RECEIVED BY:**